

## Frequently Asked Questions City of Cochran Solid Waste RFP

**Questions are in RED**

**Answers are in GREEN**

RFP is due at City Hall on Friday, September 19, 2025 at 2:00 p.m.

RFP is attached. Sealed envelopes or boxes must clearly identify the name and address of the responsible bidder. RFP's must be signed by a principal of the firm.

Sealed bids must arrive at Cochran City Hall located at 112 West Dykes Street, Cochran, Georgia 31014.

Selected bidders must be prepared to make a presentation to the Cochran City Council at their Work Session scheduled for Thursday, October 9, 2025 at 6:00 p.m. in the City Auditorium located at 102 N. Second Street in Cochran.

### Attached

Please find attached current City service rates. Please note that service rates will be increased by 5% with the late September 2025 billing.

### General Questions:

#### **Question:**

#### **3.18 Liquidated Damages**

The vendor shall pay as liquidated damages in the amount of five hundred dollars (\$500) per day for failure to comply with the provisions of the contract for service

***WILL THE CITY PLEASE DESCRIBE WHAT WOULD WARRANT LIQUIDATED DAMAGES.***

Example

Miss pick up

Route delay that has been communicated.

***Answer: The City would pursue liquidated damages for any material breach of contract.***

#### **Question:**

**96 Gallon (at a minimum) Cart**

**Once per month, per unit, for residential curbside recycling collection**

**\$ \_\_\_\_\_**

**Monthly rate, per unit, for residential curbside recycling collection**

**\$ \_\_\_\_\_**

Please explain line two.

**Answer:** You are the one to propose a residential curbside rate and level of service. Recycling should be proposed as an "alternate" in your proposal. You may take into consideration that our residential monthly rate for one-cart garbage pick-up once a week, including weekly yard-waste pick-up, is \$25.80. In other words, residential customers are now used to paying \$25.80 every month for one-cart garbage pick-up once a week, including weekly yard-waste pick-up.

**Question:**

**3.5 Performance Bonds**

A Performance Bond with a corporate surety, or cash, shall be provided to the City of Cochran in the amount of \$100,000. It shall be executed by a surety company licensed to do business in the State of Georgia.

**2.3 Bonding Requirements**

Upon execution of the agreement the Proposer shall have 14 days to provide to the City of Cochran a valid Performance Bond in an amount equal to the annual revenue. The validity of the Performance Bond is subject to City acceptance. The Performance Bond shall be renewed annually.

**Please verify the bonding requirements.?  
I have never seen 2 performance Bonds.**

**Answer:** Please note that Section 2.3 supersedes Section 3.5. The City requires only one (1) performance bond, according to the requirements of Section 2.3. The Section 3.5 is not in effect.

**Question:**

**Are there any Residential units that are outside the City limits that will fall under this contract? If so, how many units?**

**Answer:** Yes, approx. 237 customers outside city are fully served.

**Question:**

**Are they included in the 1818 house count number in RFP?  
If so, could you please send addresses.**

**Answer:** Yes, they are. List is attached.

**Question:**

**Page XX, Item 4.7.2:** Rather than implementing an antiquated and inefficient answering machine or fax service, will the City accept 24-hour, 365-day electronic systems, such as email, Live Chat, or online service request platforms, by which the customer can contact the Contractor with complaints or service requests?

**Answer:**

Yes, the City will accept 24-hour, 365-day electronic systems, such as email, Live Chat, or online service request platforms; however, customer requests must come through the City.

**Question:**

**Yardwaste is not mentioned in the current proposal, will the city take over this service?**

**Answer:**

Yard-waste (limb pick-up) should have been included. A resident can expect once-a-week pick-up of yard-waste at the curb, or within the right-of-way. Specifically, yard-waste is picked up Tues., Wed., & Thursdays for residential customers, and the City absorbs the cost in our monthly residential fee. Residential yard-waste pick-up is restricted to 5'X5'X5' piles, and bagging of leaves is required. No co-mingling of construction or garbage debris is permitted by a customer for their yard-waste to be picked-up.

**Question:**

**Performance Bonds add cost that are passed on in the rate. Would the city consider a Right to Cure clause instead that gives the city remedy for cancelling non-performance?**

**Answer:**

Provide the City with specific "right to cure" language no later than Friday, September 12.

**Question:**

**In regard to liquidated damages, what constitutes a failure to perform? Is there a certain percentage of failure? For instance, would one missed pickup in a week constitute a fine? Could this be defined or removed since either a performance bond or right to cure protect the city?**

*Answer:*

The City reserves the right to levy liquidated damages for a material breach of contract.

**Question:**

Could we provide a software solution for the daily log of issues? This software would allow the city to log all complaints with these being instantly communicated to Ryland, reports would be instantaneous to the city anytime there was a desire to print. This would also satisfy section 4.14 of the RFP.

*Answer:*

Yes, please do provide a software solution for the daily log of issues.

**Question:**

Due to landfill operating hours, limiting collection to starting after 7am limits the amount of time available to service in a day before having to leave and get to the landfill before closure. Could the morning start time be amended to no collection before 6am? Or maybe 6:30am?

*Answer:*

To clarify, there is no early limit for commercial dumpster pick-up. Commercial dumpsters are normally serviced Mon., Wed. and Fridays. The City prefers that residential garbage and yard waste pick-up to begin no earlier than 6:30 a.m.

**Question:**

Bulk Waste- Typically we don't operate on Saturday, drivers are limited to 60 hours per week legally and usually are at 50-52 hours at the end of day on Friday. Adding Saturday causes potential violation and quality of service issues with maintenance, office staff, and management not on site as well. If we provide a great bulk collection program for bulk to be collected during the week, that exceeds the expectations of the current program, would the city accept this as a solution? This is what we do for other valued partners.

*Answer:*

Yes! We're open to hearing about your great bulk collection program for bulk to be collected during the week, which exceeds the expectations of the current program. Our community is used to a bulk waste service on the second Saturday of every month, but we are open to considering an attractive bulk-pick-up service during the week.

**Question:**

We typically do not provide Saturday Commercial dumpster service. Does this currently exist within Cochran? Typically, in Commercial areas of similar size we provide 4 days per week service not including Saturday. Is any business currently receiving 5- or 6-day service?

***Answer:***

**We don't have Saturday commercial garbage service. Dumpsters are serviced on Mondays, Wednesdays & Fridays. No business currently gets dumpster service more than 3-days-per-week.**

**Notes:**

**Residential Garbage pick-up is weekly on Mondays, Tuesdays, Wednesdays & Thursdays.**

**Commercial Dumpster Pick up is no more than three (3) times per week on Mondays, Wednesdays and Fridays.**

**Limb and Yard Trash pick-up is weekly at residences on Tuesdays, Wednesdays and Thursdays. Limb & Yard waste costs for the customer are absorbed into the residential bill.**

**Bulk Waste pick-up is once-a-month in front of houses on the second Saturday of each month. Bulk waste costs for the customer are absorbed into the residential bill.**